



## OFM, INC. RETURN MERCHANDISE REQUEST

### OFM Return Policy

Returns are accepted at OFM's Holly Springs, NC warehouse ONLY and must be initiated by the dealer, NOT the end user. All returns must be shipped in original OFM carton and are subject to inspection to ensure that all components are included and product is resalable. OFM reserves the right to inspect all returns and determine applicable restocking/reboxing fees, if any. A minimum fee of 25% will apply for reboxing only. All returns must be assigned a RETURN AUTHORIZATION NUMBER. This number will always have the prefix "CQ." Merchandise returned without the CQ number will be refused by OFM. Please fax this return request back to OFM at (919) 362-4765 for further processing.

TO: \_\_\_\_\_ **Return Authorization #** \_\_\_\_\_

FROM: \_\_\_\_\_ - OFM Customer Service

Date: \_\_\_\_\_

Your Company: \_\_\_\_\_

Your Name: \_\_\_\_\_

Your Fax #: \_\_\_\_\_

Your PO#: \_\_\_\_\_

SI# (if available): \_\_\_\_\_

Ship To Customer: \_\_\_\_\_

\_\_\_\_\_

OFM Model # \_\_\_\_\_ OFM Model # \_\_\_\_\_ OFM Model # \_\_\_\_\_

Qty Returning \_\_\_\_\_ Qty Returning \_\_\_\_\_ Qty Returning \_\_\_\_\_

Reason For Request : \_\_\_\_\_

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